



Snazzi Pushchair

USER MANUAL

This manual covers:

Size 1 and 2 Snazzi Pushchair

IMPORTANT

Please read these instructions carefully
Before using your Snazzi

My Snazzi Serial Number:

TEN/SZ.....



Fig 0.1 Open Pushchair (size 1 shown)



Fig 0.2 Folded Pushchair (size 1 shown)

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1: Who to contact in difficulty

Tendercare Ltd.
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Tel: (01903) 726161 Fax: (01903) 734083
Email: info@tendercareltd.com
Web: www.tendercareltd.com

2: Introduction

The Snazzi is a highly adjustable pushchair designed to accommodate a wide variety of special seating needs. The pushchair is a single complete unit that folds down for easy storage. The Snazzi is available in 2 sizes.

The pushchair is made of a strong and lightweight aluminium alloy, minimising weight and providing a very rugged frame. The Snazzi features a 10° to 40° infinitely adjustable tilt in space facility and has 2 fixed rear wheels and 2 swivelling front castors for easy manoeuvring.

The integrated seat unit offers exceptional growth, thanks to its versatile design and large range of adjustment to all supports. It has an easy to remove, breathable cover, and comes supplied with a hip belt as standard.

Seat adjustments (please see table below for details of adjustment ranges): Seat depth adjustment, width adjustable Hip Guides, 5° back recline adjustment (90° and 95° fixed positions) large fixed back height with a range of harnessing positions, and depth & angle adjustable Footrest.

The following accessories for use with the Snazzi Pushchair are available from Tendercare Ltd.

Equipment carrying tray, Shopping basket, Sun / Rain-hood, Transparent Rain Shield, Fixed Lateral Supports, Height and width adjustable wrap around Lateral Supports, Butterfly chest harness, 'H' harness, Foot and Toe Straps, Pommel, Play Tray, Lateral Head Supports, Standard Headrest, Extra recess Headrest, and Occipital roll Headrest.

These instructions apply to all sizes.

A child's safety is your responsibility. As such we recommend that you read the complete user manual prior to using your pushchair.

Snazzi Pushchair Adjustments

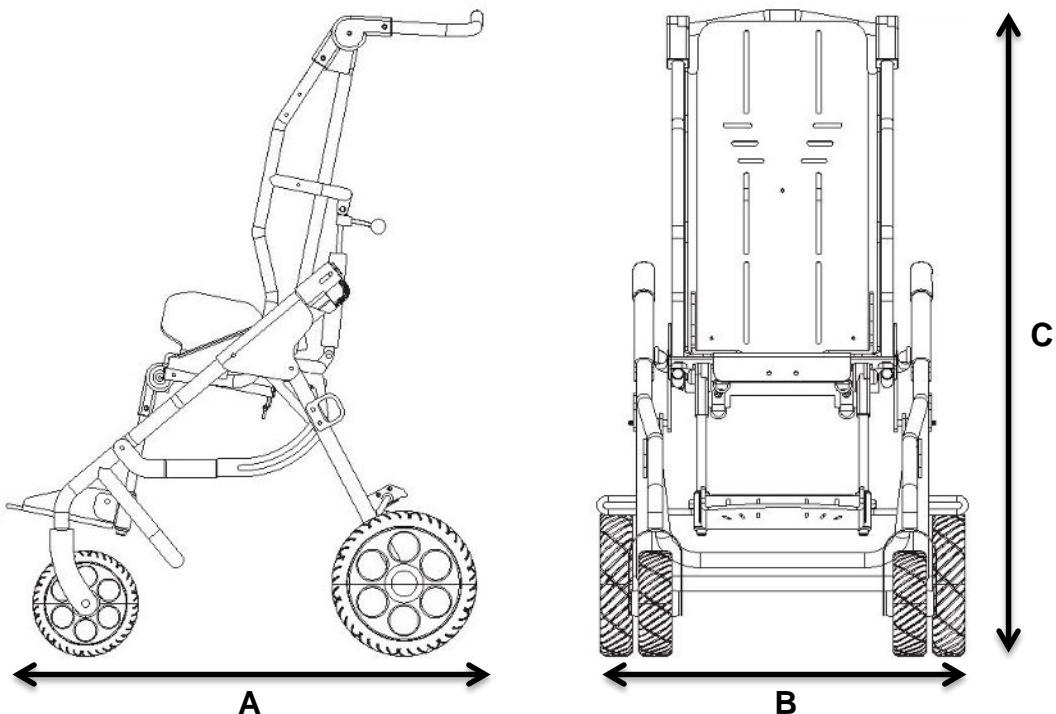
Support	Snazzi Pushchair Size 1	Snazzi Pushchair Size 2
Tilt in Space	10° - 40°	10° - 40°
Seat Depth	220 – 300 mm	280 – 360 mm
Seat Width	190 – 290 mm	190 – 290 mm
Backrest Height	600 mm fixed	670 mm fixed
Footrest Depth	172 – 300 mm	172 – 320 mm
Back Recline Angle	90° or 95°	90° or 95°
Knee Angle*	-15°- 90°	-15°- 90°
Pushchair Weight	14Kg	15Kg
Maximum Carry Weight**	35Kg	35Kg

IMPORTANT:

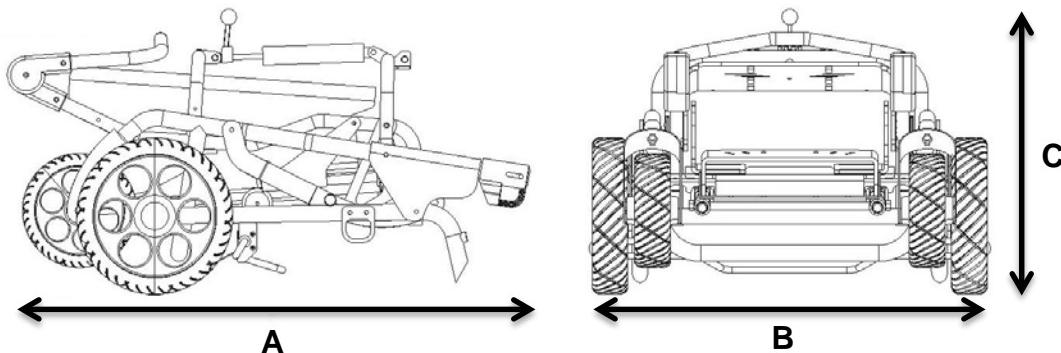
* **Knee angle adjustable in 15° increments**

** **Maximum carry weight includes the occupant and all accessories.**

Snazzi Pushchair (Open)	Dimensions (mm)	
	Size 1	Size 2
A	780	863
B	607	607
C	1069	1155



Snazzi Wheelbase Folded		Dimensions (mm)	
		Size 1	Size 2
A		802	875
B		607	607
C		402	420



All sizes and weights are given as a guide. Tendercare Ltd reserves the right to amend specifications at any time as part of their product development programme.

3: Unpacking

The pushchair is delivered in a cardboard carton. This measures 680mm wide x 480mm deep x 1030mm high and weighs approximately 16Kg (size 1) or 17Kg (size 2).

WARNING:

The transit carton is quite bulky so moving and unpacking must be done with care. Observe all lifting and handling regulations.

Stand the carton upright making sure it is supported and cannot fall over. Open the carton and remove any packages or packing, which could obstruct the removal of the pushchair. Remove the pushchair.

The carton should contain the following items:

Item	Component	QTY.	Yes	No
1	Size 1 or 2 Pushchair	1		
2	User Manual	1		
3	5mm Alan key	1		

The following items should be fitted to the seat as standard:

Item	Component	QTY.	Yes	No
4	Hip guide covers	2		
5	Seat Base Cover	1		
6	Seat Back Cover	1		
7	Hip Belt	1		

Please note, accessories such as lateral supports or harnessing that were ordered at the same time as the pushchair will be included in the main package.

Larger accessories will be packaged in separate cartons (e.g. the rain cover).

IMPORTANT:

- ❖ *If any items are damaged or missing, then please contact Tendercare, preferably by email at info@tendercareltd.com or alternatively please call us on (01903) 726161 within 36 hours of delivery.*

After unpacking and checking you have all components and they are in good condition dispose of the packaging at your local recycling centre. Alternatively retain and reuse.

Serial Numbers

It may be a good idea, at this point, to make a note of your Snazzi serial number on the front page of the manual as you will require this if you wish to purchase any accessories from Tendercare. There will be one serial number on the buggy which is located on the chassis (on the bar between the two rear wheels). It will start with TEN/SZ and then followed by four numbers e.g. TEN/SZ1234.

If your buggy was purchased on your behalf by Wheelchair Services or another organisation, it may have other numbers put on by them as well but we do not require these.

4: Preparing the Pushchair for use**WARNING:**

When opening or folding the pushchair, ensure that you hold the frame so that you avoid any danger of catching your fingers in moving parts.

Keep children clear of the pushchair during opening and folding.

4.1 Unfolding and Folding the Snazzi

Standing at back of the pushchair, hold the push handle (X fig 4.1.1) and lift up. When the frame is about half way up, place your foot on the rear cross bar and pull it towards you.

This will open the frame.

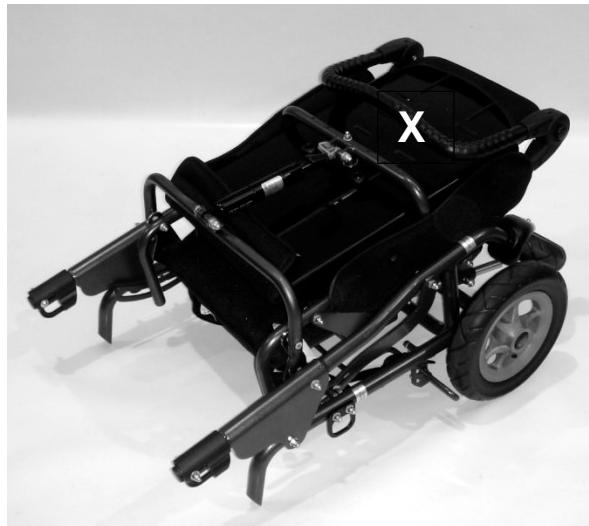


Fig 4.1.1



Fig 4.1.2

Once the frame is almost open, the 2 plastic frame locks will engage with the angled sections of the lower frame.

Continue to unfold the frame; this will force the locks up the tubes. There will be some resistance, as you will be working against the locking springs.

Once fully open, the frame locks will snap shut over the rear frame lock points, securing the frame in the open position.

Always check that both locks are fully closed. In the locked position the guide bolt 'B' will be sat in the top of the slot 'A' on the side of the slider as shown (see Fig 4.1.3). If there is any slot visible above the guide bolt, push the lock down by hand until it will not move any further.

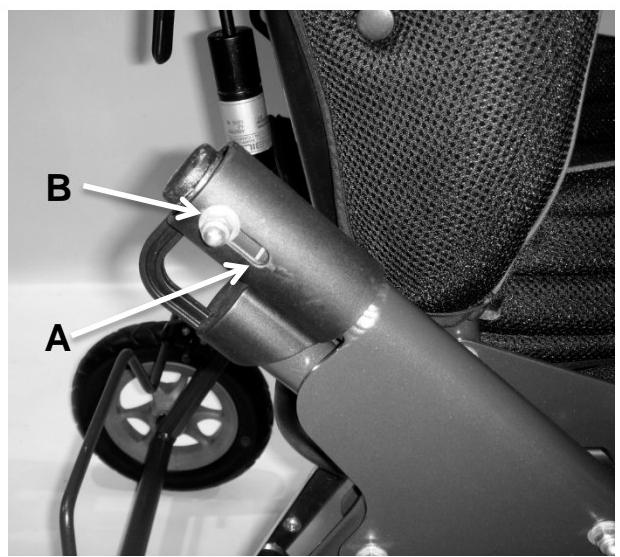


Fig 4.1.3

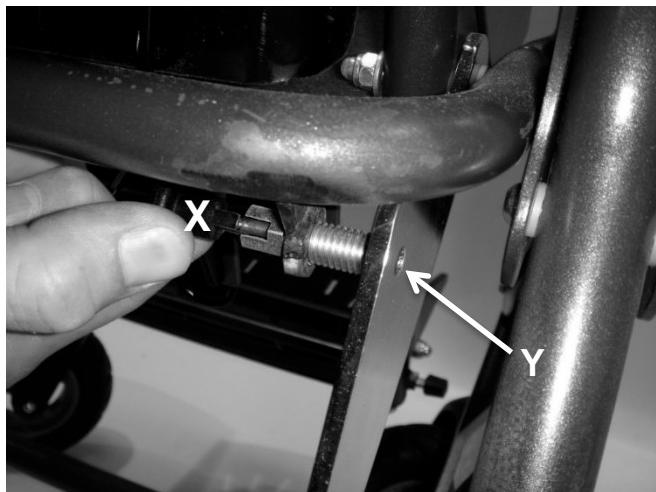


Fig 4.1.4

The Snazzi includes a safety catch to prevent accidental folding of the chair in the event that both spring-loaded locking sliders did not engage fully when unfolding. The catch also helps reduce any small amount of movement in the frame when set up, improving comfort for the occupant. This is located near the bottom of the seat back as shown (see fig 4.1.4).

Definition of components:

X: Pull handle

Y: Locking Point



Fig 4.1.5



Fig 4.1.6

To fold the frame:

Release the safety catch (see Fig 4.5.1).

Standing behind the frame, place your foot on the rear cross bar, and pull up the 2 locking sliders as shown (see Fig 4.1.2).

Whilst holding the locks open, lift the frame slightly until the locks are clear from the locking points on the lower frame.

Then take hold of the push handle and fold the frame down fully.

IMPORTANT:

Always check that BOTH frame locks are fully closed before using the frame. If they are not properly engaged, the frame could collapse during use.

4.2 Brakes & Tyres



Fig 4.2.1

To apply the brake, put your foot on the top of brake bar (labelled X) and push down as shown. The brake will rotate round against the wheels and lock in between the wheels and frame. Do not stand, or use excessive force, on the brake as this may cause it to bend.



Fig 4.2.2

To release the brake, hook your foot between the middle raised portion of the brake bar, and the frame cross bar. Then, lift the brake bar with your foot until it flips back and stops against the brake stop points. Please note you may find it easier to use your hand to release the brake. If operating the brake by hand always hold the brake by the raised section in the middle of the brake bar.

Important:

Always put the brake on when placing the child in, or taking them out of the pushchair.

Do not leave the brake on when the pushchair is not in use as this will damage the rear wheels.

WARNING:

The brake mechanism is spring loaded so care must be taken when operating it.

When operating the brake mechanism ensure that you always keep a firm hold of the pushchair, keeping your hands well away from the brake mechanism.

Care must be taken when applying the brake, as applying excessive force, or standing on the brake may cause it to bend.

Do not leave the pushchair on a slope, even with the brake on. Always ensure that the pushchair is on level ground to prevent risk of injury to the occupant.

Tyres:

As standard the Snazzi pushchair is supplied with solid tyres, however pneumatic tyres are also available as an option. If your pushchair is supplied with pneumatic tyres these need to be regularly checked and inflated if necessary using a hand or foot pump. The operating pressure for the tyres is 36 PSI (note: do not inflate the tyres above 36 PSI). Do not use high pressure air lines or mechanical pumps as used in garages to inflate the tyres.

4.3 Using the Tilt in Space facility



Fig 4.3.1

To operate the Tilt in Space mechanism, take hold of the push handle with one hand and push / pull (*depending on model) the lever on the gas spring at the back of the seat with your other hand as shown (see fig 4.3.1).

* **Note 1:** For Snazzi pushchairs purchased before April 2015, the handle may push down. All pushchairs purchased after this date pull the handle up.

Move the seat into the desired position, and then release the lever to lock the seat in this position.



Fig 4.3.2

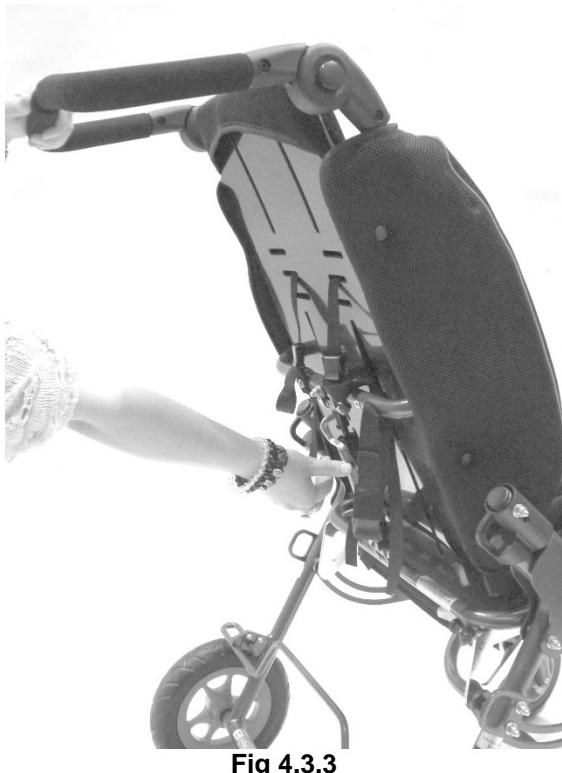


Fig 4.3.3

To reset the tilt mechanism, push (*or pull please see Note 1) the lever and push handle as shown (see Fig 4.3.3). Once in the desired position, release lever. For a 90-degree position, move the seat so the gas strut is fully open and it will not move any further before releasing the tilt lever.

IMPORTANT:

- ❖ *Always ensure any harness provided for the child is used and correctly adjusted before reclining or returning the seat to a more upright position.*
- ❖ *Always support the seat when tilting, as the gas springs can be quick to operate. If the seat is not supported, it may move swiftly and could cause the occupant distress.*

5.0: Setting up the seat unit

When setting up the seat unit always ensure the following is done:

- Always consult your Therapist or Rehabilitation Engineer for advice.
- Ensure that the child is relaxed and happy and if possible in an environment in which they are familiar.
- If possible, sit the child on a plinth to take the measurements listed below:

Measurement	Number (see fig 5.0.1)	Millimetres
Top of head to seat	1	
Under armpit to seat (Axilla height)	2	
Actual sitting depth	3	
Chest Width (Arm pit to arm pit)	4	
Hip width	5	
Leg drop	6	

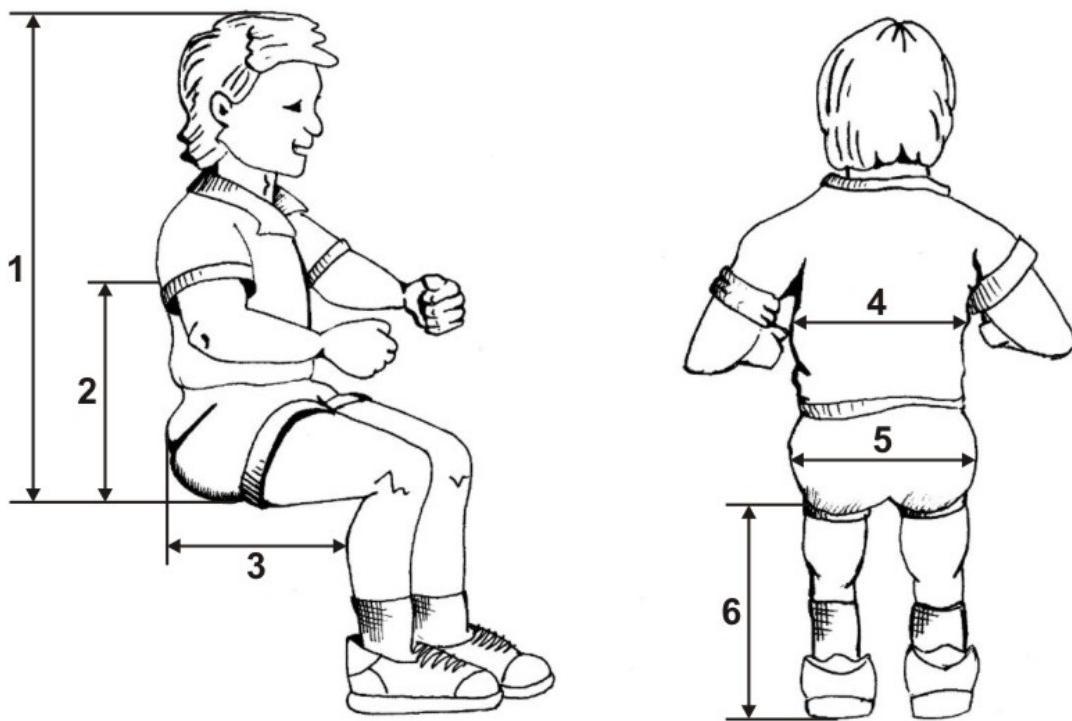


Fig 5.0.1 Definition of measurements

Note: you can now adjust the seat to suit your child's dimensions

5.1 Adjusting the seat unit

Common adjustments on the Snazzi seat (such as seat depth and width) can be made by hand and require no tools. Less common adjustments (such as the footrest depth) are made using a 5mm hexagon key (supplied). No other tools are required to make adjustments to the seat.

5.1.1 Seat Depth and Hip Guides

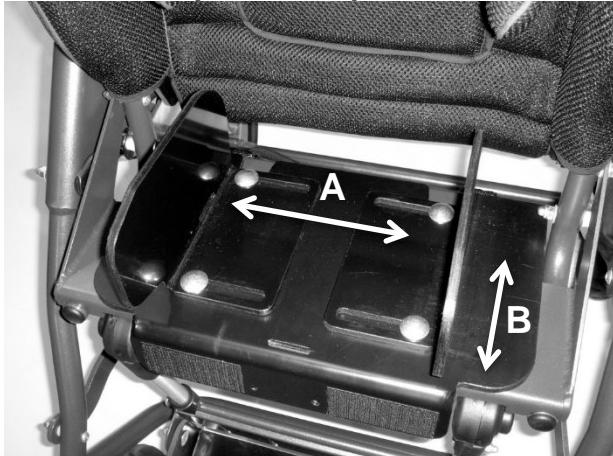


Fig 5.1.1.1



Fig 5.1.1.2

To adjust the seat depth and width, first remove the seat base cover (this is attached by Velcro in the centre of the seat and is easily removed by pulling it away from the frame).

Loosen the 4 thumb wheels under seat as shown (see fig 5.1.1.2). For easier access to these the seat base can be hinged up.

Next set the seat width ('A' see Fig 5.1.1.1) as measured in section 5.0 by sliding the hip guide brackets in or out as required.

To adjust the seat depth ('B' see Fig 5.1.1.1), slide the upper of the base plates forward or back to achieve the required position.

Once adjusted, tighten the 4 thumb wheels and fit the cover back into place.

5.1.2 Footrest Depth and Knee Angle Adjustment



Fig 5.1.2.1

To adjust the foot depth, loosen the 2 securing bolts using the 5mm hexagon key as shown (see Fig 5.1.2.1).

Slide the footrest up or down the guide tubes to the required height as measured in section 5.0

Once set, lock the position by tightening the 2 fixing bolts.

To adjust the knee angle, press in the angle adjustors on both sides of the footrest at the same time (see Fig 5.1.2.2), and lift the footrest guide tubes to the required angle. To lock, release the buttons.

Note that the adjustors can only be locked in 15° increments.



Fig 5.1.2.2

5.1.3 Lateral Supports (Optional)



Fig 5.1.3.1 (Lateral Trunk Supports with Chest Belt)



Fig 5.1.3.2 (Lateral Trunk Supports)

The lateral trunk supports are supplied with two M8 coach bolts, and two 30mm hand wheels per bracket (see Figs 5.1.3.1 and 5.1.3.2).

To fit the laterals:

The laterals are fitted by securing with coach bolts and hand wheels, through the mounting slots 'H' (see Fig 5.1.3.3) on the back of the seat unit.



Fig 5.1.3.3



Fig 5.1.3.4

The lateral bracket must be fed through the slot in the cover (see Fig 5.1.3.4).

Next, insert the 2 coach bolts through the bracket and seat back plate, so that the square neck is sitting fully in the slots.

Finally, secure the laterals by screwing the provided hand wheels onto the protruding threads of the coach bolts (see Fig 5.1.3.5).

The position of the laterals can be adjusted laterally by loosening the hand wheels and sliding them in or out to the required width.

They can be adjusted vertically by sliding up and down the mounting slots 'H' (see fig 5.1.3.3). There is a partition in the middle of the slots. To achieve the full adjustment range, the laterals need to be fitted in the appropriate section of the slots.



Fig 5.1.3.5

5.2 Fitting and removing the cover



Fig 5.2.1

To remove the seat pad:

Simply lift the back edge of the seat pad to separate it from the Velcro strip on the base.



Fig 5.2.2

To remove the hip guide covers:

The cover hooks around the front of the hip guide plate. To remove, first undo the popper at the top corner, lift and rotate the cover from the rear as shown (see fig 5.2.2), and then unhook the cover from under the front of the hip guide plate.



Fig 5.2.3

To remove the back pad, first release the poppers on the integrated side pads (see fig 5.2.3).

Next un-tuck the back pad from the bottom of the seat.



Fig 5.2.4

5.3 Fitting a Headrest Pad or Lateral Head Supports (optional)



Fig 5.3.1

To fit a headrest pad:

There are three types of one piece headrest available; standard, extra recess (Fig 5.3.1) and occipital roll; however these can all be fitted to the seat in the same way.

The headrest pads include a pair of Velcro securing straps.



Fig 5.3.2



Fig 5.3.3

First, remove the seat back pad from the frame (see section 5.2).

Next, feed the Velcro straps though the slots, and then though the headrest slots in the backboard (see fig 5.3.4 below).



Fig 5.3.4

Finally, refit the seat back pad and secure the headrest in place by joining the 2 Velcro straps together.

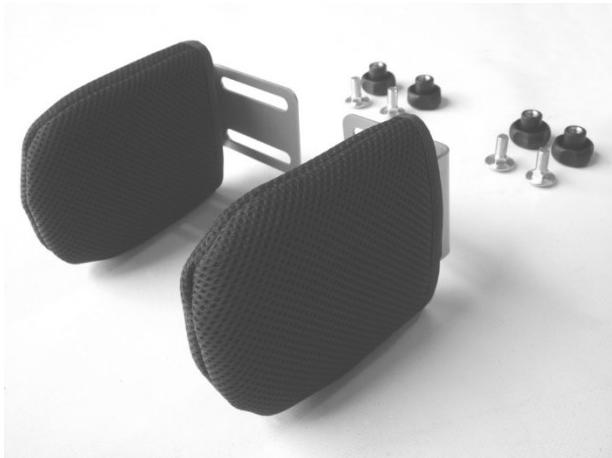


Fig 5.3.5

The lateral head supports are supplied with two M8 coach bolts, and two 30mm hand wheels per bracket (see Fig 5.3.5)

To fit the head supports:

The lateral head supports are fitted by securing with coach bolts and hand wheels, through the mounting slots 'I' (see Fig 5.3.6) on the back of the seat unit.

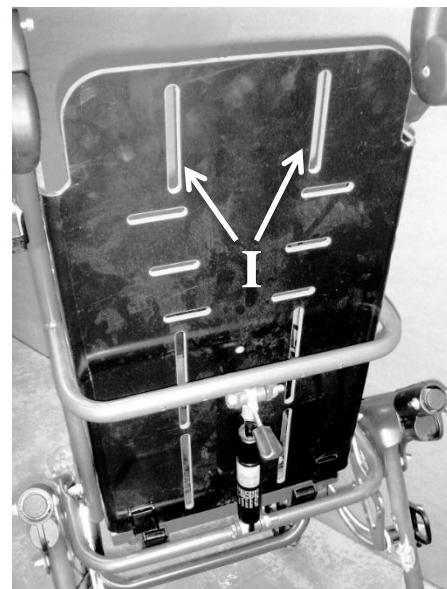


Fig 5.3.6

The position of the laterals can be adjusted laterally by loosening the hand wheels and sliding them in or out to the required width. They can be adjusted vertically by sliding up and down the mounting slots 'I' (see fig 5.3.6).



Fig 5.4.1 (Supplied as standard)

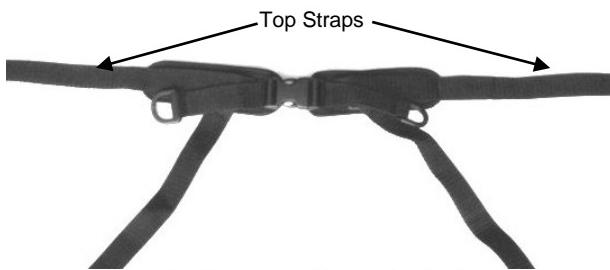


Fig 5.4.2 (Optional Extra)

The pelvic strap should be fitted to the seat such that the 2 padded areas are facing the back of the seat (so that they will be against the child when he / she is in the seat)

To fit the 2-point pelvic strap to the Snazzi, feed the webbing through the 2 cam buckles located on the back left and right corners of the seat base.



Fig 5.4.3



Fig 5.4.4

Adjust the length of the pelvic strap by pulling the webbing through the cam buckle until it is at the required length. (Fig 5.4.4)

Once adjusted, lock the cam buckle on both sides to secure the strap.

Important: The pelvic strap must be located as low down over the hips as possible. It must not cross the stomach of the passenger.

To fit the 4-point pelvic strap to the Snazzi, fit the rear straps as shown above, then route the side straps through the slot in the bottom of the hip guide (see fig 5.4.5).



Fig 5.4.5



Fig 5.4.6

Next feed the strap in-between the seat side hinge and the seat bar as shown (see fig 5.4.6)



Fig 5.4.7

Finally feed the strap between the seat base plate and the footrest mounting bar into the cam buckle on the underside of the seat. Adjust to the required length and secure by locking the cam buckle.

5.6 Fitting a Butterfly / Chest Harness or H-Belt Harness (Optional)

The butterfly harness comprises a padded section that sits against the user's chest, two shoulder and two bottom straps. Either the shoulder or the bottom straps are locked in a position to suit the user and then final adjustment is made on the opposite straps.

The harness is designed to provide comfortable postural support for the user.



Fig 5.6.1

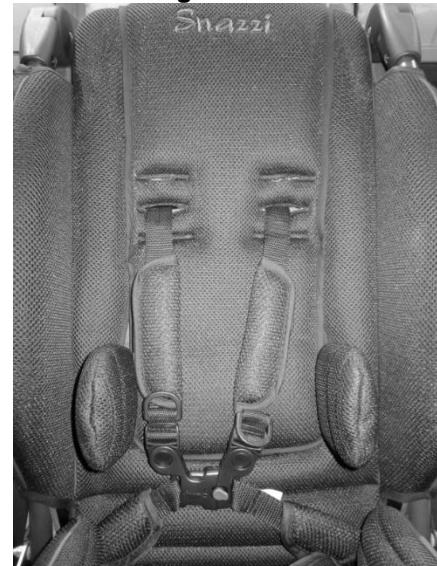


Fig 5.6.2

Alternatively an H-Belt harness is available, which comprises 4 padded straps that join together with a quick release buckle to provide easy open and release of the harness.

Important: The harnesses fitted are for postural support only and must not be used as a vehicle harness. Please see section 13 for transport instructions.



Fig 5.6.3

If the Snazzi was not originally supplied with either harness then you will need to purchase and fit the cam buckle fixing points (Fig 5.6.3) to the rear of the seat.

- For the butterfly harness purchase 20mm cab buckles.
- For the H-Belt harness purchase 25mm cam buckles.

To fit the cam buckles: thread the supplied bolts and washers through the holes in the webbing straps and screw through the fixing holes in the bar on the rear of the seat (Fig 5.6.4). For a size 1 Snazzi we recommend using the inner holes, and for the size 2 Snazzi the outer holes. Tighten using a 3mm Allen Key so that the cam buckles face outwards (Fig 5.6.5)



Fig 5.6.4



Fig 5.6.5



Fig 5.6.6

Thread the two top straps through the slots in the back cover and back plate, from front to back, at the desired height (Fig 5.6.6).



Fig 5.6.7

IMPORTANT: - In order to ensure that the butterfly/chest harness cannot rise up and cause harm to the user, every time the harness is in use, you must ensure that all cam buckles / fixings are properly closed and that the harness is correctly positioned a minimum of 75mm below the user's neckline. Failure to comply with this could result in serious injury.

Finally, secure the lower straps through the cam buckles positioned on the bottom left and right hand corners on the back of the backrest board (see fig 5.6.8). Adjust the harness to the required length and secure by locking the cam buckle.



Fig 5.6.8

5.7 Final checks

1. **IMPORTANT:** In order to ensure that the butterfly (chest) harness cannot rise up and cause harm to the user, every time the harness is in use, you must ensure that all cam buckles/fixings are properly closed and that the harness is correctly positioned a minimum of 75mm below the user's neckline. Failure to comply with this could result in serious injury.
2. Check that the pelvic strap is secure and adjusted correctly.
3. Check that the cover is correctly fitted.
4. Ensure the safety catch is locked.
5. Position the child correctly in the seat, and assess the child's posture, if the child's posture appears to have changed remove the child and compare the support positions to the measurements taken in section 5.1. Adjust the supports as required, and reseat the child.
6. Check footplate position and adjust if necessary.

6: Accessories

6.1 Pommel

If the Pommel is ordered as a replacement item then you will just receive the pommel itself;

- Pommel bracket, block, pads and cover (assembled)

If the Snazzi was supplied without a pommel then you will need the pommel mounting kit as below;

- Pommel mounting bracket
- M6 x 10 wing nut
- M6 x 16 socket button (x 2)
- Form A Washer (x 2)
- M6 Dome Nut (x 2)



Fig 6.1.2

Slide the vertical stem of the pommel into the slot, with the body of the pommel sitting over the seat.

Screw the wing nut into the centre hole of the mounting bracket and tighten to secure the pommel.

Adjust the height of the pommel as required to clear any seat pads and the cover.

To change the height, loosen the wing nut, adjust to the required position, and then retighten.

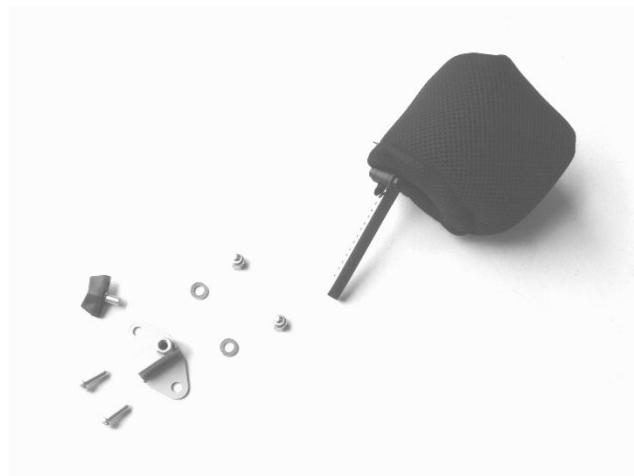


Fig 6.1.1

To fit the pommel to the seat:

If the Snazzi was supplied with a pommel at the time of purchase the mounting bracket will already be fitted. If not, you will need to attach the mounting bracket into the two holes on the front of the seat. (See Fig 6.1.2)

To do this, position the mounting bracket on the front of the seat and put the M6 x 16 socket buttons screws through the 2 holes in the mounting bracket and through the 2 holes in the seat. Put a washer and a dome nut on the end of each socket button and tighten.



Fig 6.1.3

IMPORTANT: *The pommel must not be used to prevent the occupant sliding forward.*

6.2: Equipment Carry Tray

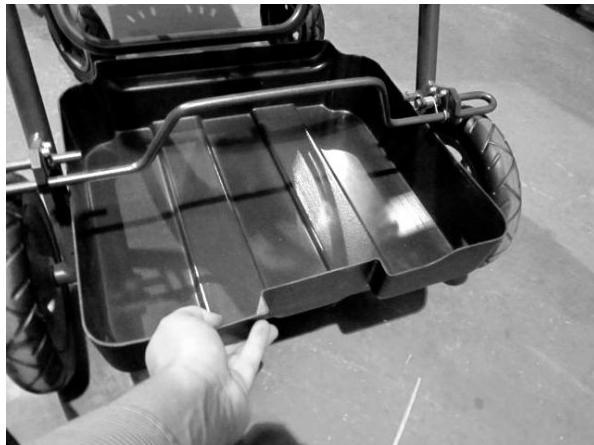


Fig 6.2.1

To fit the equipment carrying tray:

Feed the tray in between the crossbar and the brake from the rear of the frame (with the brake in the 'off' position).

Slide the tray forward and lift so that the front step of the tray sits on the front crossbar.

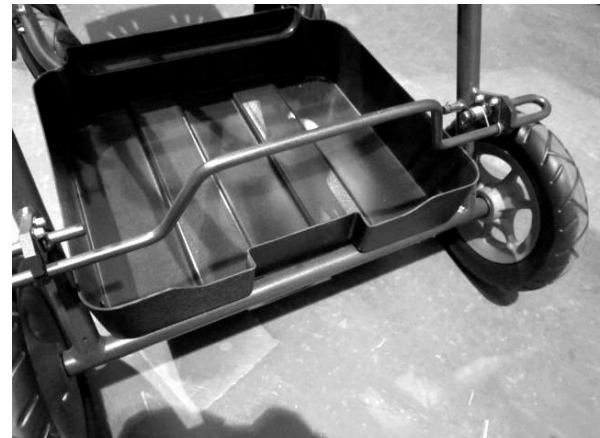


Fig 6.2.2

Push the back of the tray down so that the rear step sits on the rear crossbar.

To remove the tray lift the tray and withdraw from in between the brake and rear crossbar.

Important:

- Always ensure the equipment carrying tray is securely fitted before use.
- The maximum carrying load for the equipment carrying tray is 20kg.
- Always ensure that the total load of the occupant and accessories does not exceed the maximum carry limit stated for the pushchair (see section 1 of this manual).
- The equipment carrying tray must be removed before folding the chassis.
- The equipment carrying tray must be removed when using the pushchair as a seat in a motor vehicle.

6.3: Shopping Basket



Fig 6.3.1



Fig 6.3.2

Fitting / removing the shopping basket:

There are 4 hanging points located on the underside of the seat. Fig 6.3.1 indicates the front hanging positions (white arrows), Fig 6.3.2 shows the rear hanging positions (blue arrows).

To fit the shopping basket, clip the snap hooks on the basket onto the 4 clipping points.

To remove the shopping basket, simply unclip the 4 hooks.

Important:

- Always check that the shopping basket is securely fitted before use.
- The maximum carrying load for the shopping basket is 3kg.
- Always ensure that the total load of the occupant and accessories does not exceed the maximum carry limit stated for the pushchair (see section 1 of this manual).
- The shopping basket may remain fitted when folding the wheelbase.
- All contents must be removed from the shopping basket before folding the pushchair.
- The contents of the shopping basket must be removed when using the pushchair as a seat in a motor vehicle.

6.4: Sun hood and transparent rain shield



Fig. 6.4.1

The sun hood and rain shield are two separate items.

In order to fit the transparent rain shield, you must first fit the sun hood (see instructions below).



Fig. 6.4.2



Fig. 6.4.3

First loosen the thumb screws on either side of the hood.

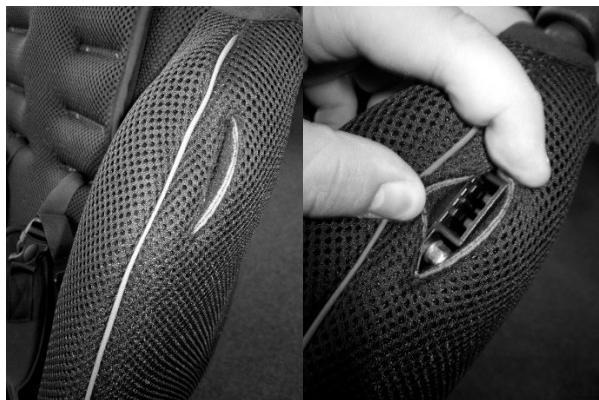


Fig. 6.4.4

The hood fits into the frame adaptors, which are located under the slot in the top of the seat back cover (see Fig 6.4.4, left). Please note if your hood was ordered after the pushchair, the sun hood slot will need cutting. Simply cut through the middle of the slot using a Stanley knife, being careful not to cut beyond the stitched button-hole in the cover.

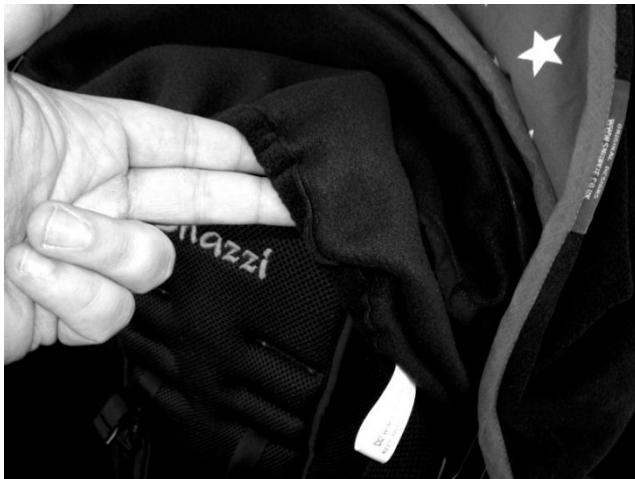


Fig. 6.4.5

Open up the slot and feed the mounting clip into the frame adaptor, it may be easier to fit one side at a time. Push the clip into the adaptor until it locks in and will no longer pull out (please note that the padded cover can offer a bit of resistance, meaning it may be necessary to push firmly to get the clip to fully engage).



Fig. 6.4.6

**Fig. 6.4.7**

Next lift up the back cover of the sun hood (see Fig 6.4.7, left), and fold it over the back of the pushchair backrest.

**Fig. 6.4.8****Fig. 6.4.9**

Finally pull the front of the hood down to the desired position (it may be helpful to hold the rear bar in place). Once set at the desired angle, tighten the 2 thumb screws. Each time you wish to change the angle of the hood, you must first loosen the thumb screws, adjust the angle as desired and then ensure that you tighten the screws to prevent them falling off.

To remove the sun hood, undo the top popper of the pushchair backrest cover as shown (see Fig 6.4.10, right).



Fig. 6.4.10



Fig. 6.4.11

Then press in the locking clip and push up as shown (see Fig 6.4.11, left), this will release the sun hood from the frame. Do this for both sides then remove and fold the hood.

Fitting the rain shield:

With the sun hood in place and in the open position, place the rain shield over the top of the pushchair with the face flap to the front (the face flap has a single rectangular piece of Velcro in the middle, as circled- see Fig 6.4.12). You will need to feed the push handle through the hole in the back before pulling the cover down over the hood.



Fig. 6.4.12



Fig. 6.4.13

Next, fold the rear flap down in between the push handles and secure with Velcro(see Fig 6.4.13, left).



Fig. 6.4.14



Fig. 6.4.15

Finally, pull the front of the cover down so that the elastic goes under the footrest as shown. Secure the front of the cover by hooking the front plastic hooks onto the bar at the back of the footrest on the inside of each of the footrest stems. (see Fig 6.4.15, left).

Important:

- When entering any building, ensure that you undo the Velcro flap at the front of the rain shield and fold it up so that the occupant of the pushchair does not over heat. If it is warm inside the building we would recommend removing the rain shield completely. Similarly if it is a hot day we would recommend that you leave this flap open if you have to use the rain shield to prevent overheating.
- We do not recommend that you ever leave your child unattended when using the pushchair. Special care should be taken when the sun hood and transparent rain shield are fitted to ensure the hood or rain shield are not too close to your child's face.
- When using the sun hood to protect your child from sunlight, we would recommend that this is used in conjunction with sun cream and appropriate clothing.
- Always ensure that your sun hood and rain shield are dry before you fold them for storage. Do not put either of these items near a heat source, such as fires, radiators and hairdryers as this will damage the material. Also make sure you do not store the rain shield in direct sunlight as the heat may melt the adhesive. Both items can be wiped clean using a damp cloth.
- The sun hood and rain shield must be removed when folding the pushchair.
- The sun hood and rain shield must be removed when using the pushchair as a seat in a motor vehicle.
- The standard sun hood is made of showerproof black fabric. To protect the occupant from rain you must use the transparent rain shield in conjunction with the sun hood.
- If you remove the screws from the hood for any reason please ensure that you screw them back on to the hood through the hole in the fabric. Do not try to stretch the hole over the screw as you may damage the material.
- Always check that the thumb screws are tight to prevent them from falling off.

6.5: Removing the cover for washing:

Remove the sun hood from the pushchair, and place on a flat surface.



Fig 6.4b.1



Fig 6.4b.2

Unhook the elastic loops off the ends of the bolts protruding through the adjustors (see fig 6.4b.2).



Fig 6.4b.3

Remove the coach bolt, taking note of its position in relation to the other parts.



Fig 6.4b.3

The adjustor bracket should now be free- remove the frame mounting clip and spring from the middle of the adjustor as shown (see Fig 6.4b.3).

Take note of the position of the spring.



Fig 6.4b.4



Fig 6.4b.5

Once all the parts have been removed from the ends of the frame bars, carefully slide the frame bars out of the stitched pocket in the sun hood cover (see fig 6.4b.5).

To wash the cover, wash on its own at 30 degrees on a synthetic cycle. For brightly coloured fabrics include a colour catcher to help prevent the colour running. Do not dry clean or bleach the cover.

Allow the cover to dry naturally. Do not iron or tumble dry.

When the cover is completely dry, re-assemble the sun canopy following the reverse of these instructions. Note due to the design of the cover the adjustor parts will only correctly fit one way round.

6.6: Playtray

The Snazzi playtray offers height, depth and angle adjustment, so that it can be adapted to suit your needs. It is available in clear or black. (Clear playtray shown for illustrative purposes Fig 6.5.1).

The playtray comes supplied with the following:

- 2 angle adjustable vertical stems (marked A and B)
- 2 depth adjustment brackets and thumbscrews (fitted to the tray, also marked A and B)
- 2 playtray receiver brackets with thumb screws and M6 x 16 Socket Button screws. Please note if the playtray is supplied at the same time as the pushchair these will be fitted to the pushchair.



Fig 6.5.1

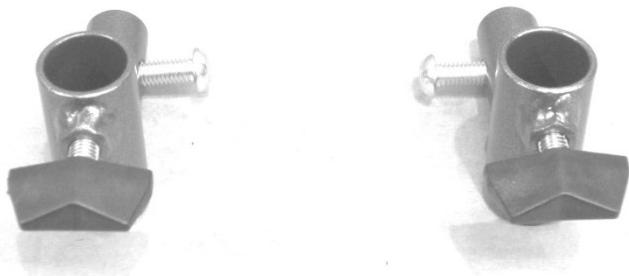


Fig 6.5.2

If you purchase the playtray separately from the chair you will need to fit the playtray receiver brackets (See Fig 6.5.2) to the seat.

Remove the M6 x 16 Socket Button screws from the sides of the receiver brackets and slide the horizontal tubes into the tubes either side of the front of the seat (See figure 6.5.3). There may be a small plastic cap in the end of the seat tubes. If this is the case, remove the caps using a small flat bladed screwdriver before fitting the playtray.



Fig 6.5.3

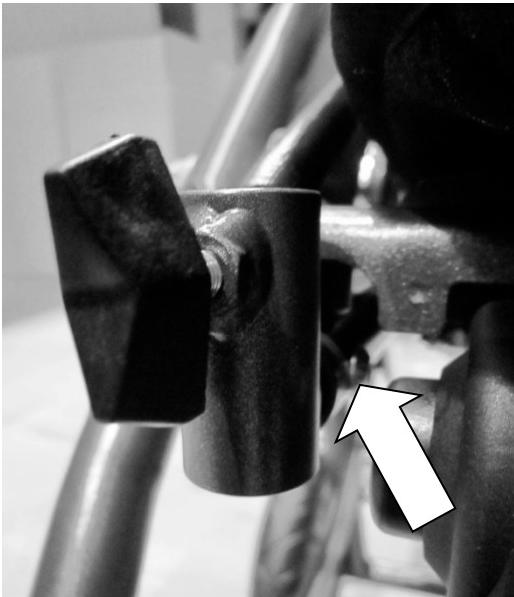


Fig 6.5.4

Screw the M6 x 16 Socket Button screw back into the side of the receiver bracket through the hole on the inside of the seat tube (See Fig 6.5.4)

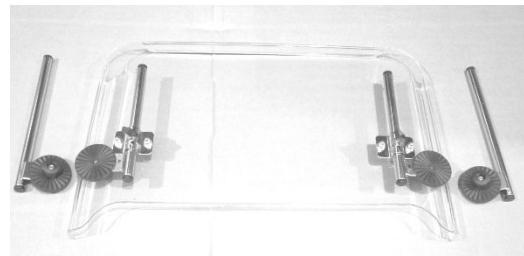


Fig 6.5.5

The playtray is supplied with the depth adjustment brackets fitted to the tray (as illustrated in Fig 6.5.5) These are marked with the letters A and B.

When attaching the angle adjustable vertical stems to the depth adjustment brackets, please ensure that you attach stem A to bracket A and stem B to bracket B (as illustrated in Fig 6.5.6)

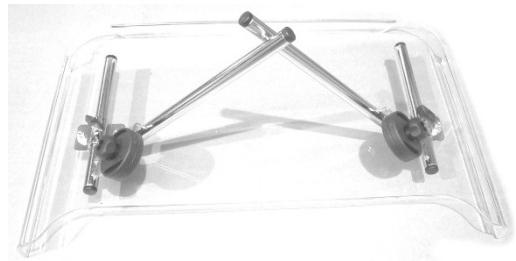


Fig 6.5.6

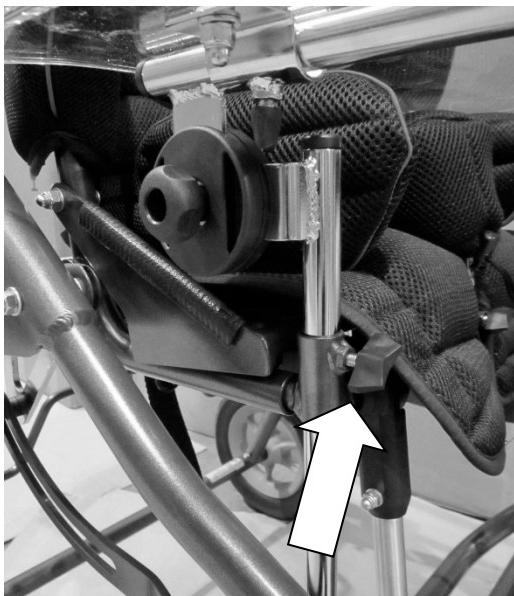


Fig 6.5.7

To fit the play tray to the seat, locate the 2 vertical stems on the bottom of the tray into the 2 receivers on the seat unit.

You may need to loosen the thumbscrews in the welded nut on the receivers as shown (see Fig 6.5.7). Position the tray to the required height, and then secure it in place by tightening the thumbscrews.



Fig 6.5.8

To adjust the angle of the playtray, loosen the 2 angle adjustors (see Fig 6.5.8).

Once loose, adjust the angle as required and retighten.

N.B. the angle adjustors are toothed, and may require some force to move. The angle adjustors move in 5-degree increments.

**Fig 6.5.9**

To adjust the depth of the playtray, loosen the 2 thumbscrews under the base of the tray (See Fig 6.5.9).

Slide the tray in or out to the required depth, and then retighten the screws.

Notes:

- We recommend that the playtray is removed before making any adjustments to the seat or seat tilt, and is then refitted and adjusted accordingly once the seat is in the desired position. When adjusting the Tilt in Space facility, the angle of the playtray must be adjusted to the new horizontal position (see above instructions for how to adjust the angle of the tray).
- All items must be removed from the playtray before making any adjustment to the tray or seat to avoid the risk of causing accidental harm to the occupant.
- The playtray must be removed before folding the pushchair.
- The playtray must be removed when transporting the chair in specially adapted vehicles.
- The playtray cannot be used at the same time as the rain cover.
- Never leave your child unattended with the play tray fitted, especially when items are positioned on the tray.
- Extra care must be taken when placing food or drink on the tray.
- Maximum carrying capacity of the play tray is 5kg.

6.7: Ramped Seat Pad:

The ramped seat pad is supplied to fit the maximum seat depth and width. Depending on the occupants specific requirements the seat settings will likely be set differently to this.

If the seat is set narrower or shallower than the pad, simply cut the pad down to the required size using a sharp Stanley knife or hack saw blade. Please note when reducing the width, cut equal amounts from both sides of the pad so the pommel cut out remains central.

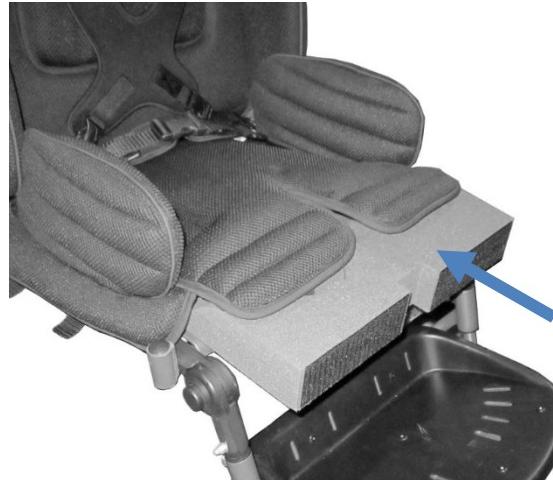


Fig 6.10.1

Once the pad is cut to the required size, lift up the seat cover and slide the seat pad in from the front of the seat (see Fig 6.10.1). Do not remove the hip guide or seat covers as attempting to fit the covers with the seat pad in place may result in damage to the covers.

6.8: Grip Rail

The grip rail is provided with two thumbscrews for fitting to the pushchair (See Fig 6.7.1).

Important: The grip rail is not designed as a safety barrier. Suitable harnessing must always be used.



Fig 6.7.1



Fig 6.7.2

To fit the grip rail, place the vertical tubes into the receivers on either side of the seat unit (See Fig 6.7.2).

Note there may be a small plastic cap in the top of the receiver. If this is the case, remove the cap using a small flat bladed screwdriver before fitting the grip rail.

Once you have the vertical tubes in place, put the thumb screw in the hole on the back of the receiver and tighten until the tube is being held securely – do not over-tighten.

In order for the occupant to reach the grip rail, the vertical tubes are angled. This enables the grip rail to be fitted either leaning towards the occupant or away from them.

When the seat depth is extended, the grip rail will need to be fitted with the vertical tubes angled towards the occupant (See Fig 6.7.3). When the seat depth is short, the grip rail should be fitted angled away from the occupant (See Fig 6.7.4).



Fig 6.7.3



Fig 6.7.4

6.9: Foot Muff:



Fig 6.8.1

To fit the foot muff to the pushchair, hook the top pocket over the back of the seat and push the foot muff fabric down into the seat.

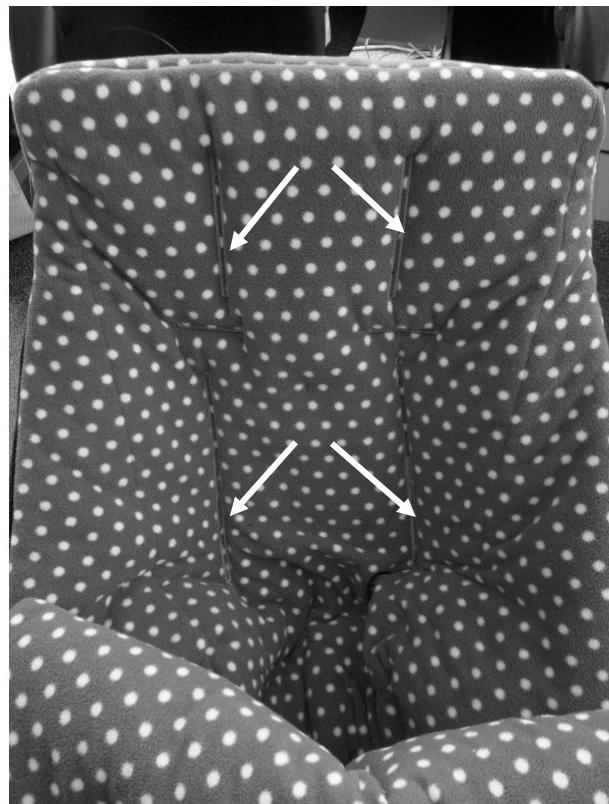


Fig 6.8.2

The foot muff comes supplied with button-hole slots to allow any harnessing or lateral supports to come through the cover (see arrows, Fig 6.8.2). These slots are not cut when supplied as different patients have different harnessing.

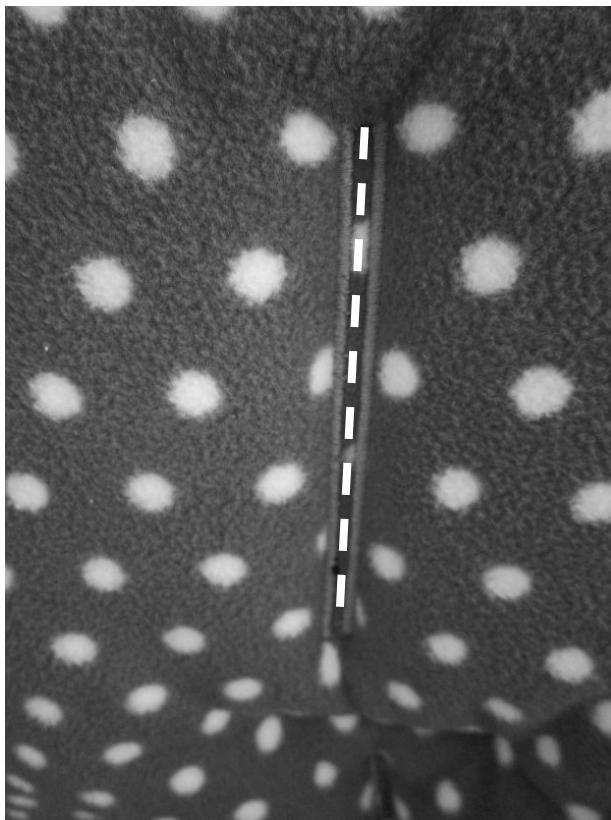


Fig 6.8.3

Fig 6.8.4: A 'Mini Mouse' foot muff fitted to the pushchair.

Notes:

- Cleaning your foot muff: Wash the foot muff on its own (do not include any other items) on a 30 degree wash with at least 1 colour catcher (2 preferable). This will prevent the risk of colours running.
- The foot muff is not waterproof, and must not get wet through exposure to rain as this may cause colours to run. If it is raining, either remove the foot muff or use in conjunction with a rain cover.
- Allow the foot muff to dry naturally, do not iron or tumble dry.
- Do not dry clean or bleach the foot muff.
- The foot muff must be removed before folding the pushchair



Fig 6.8.4

- The foot muff must be removed when transporting the chair in specially adapted vehicles
- The foot muff is designed for outdoor use in cold weather. The top cover should be removed when indoors or in warmer weather to avoid your child overheating. The top cover is easily removed by undoing the zip.

6.10: Ankle Huggers



Fig 6.9.1

The ankle huggers will come pre supplied fitted to the footplate as shown (see Fig 6.9.1, left).



Fig 6.9.2

To adjust the height of the ankle huggers, pull or release material through the tri glides on the side straps (see arrow, fig 6.9.2, right).



Fig 6.9.3

To adjust the tension around the ankle, or to release the ankle huggers, adjust the Velcro strap around the front (see arrow, Fig 6.9.3, left).

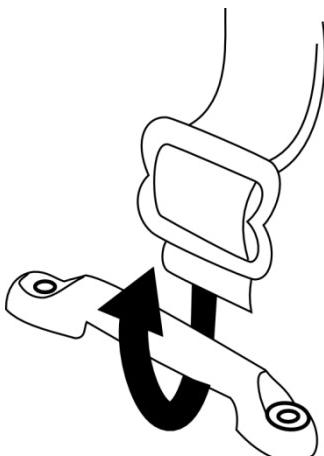


Fig 6.9.4

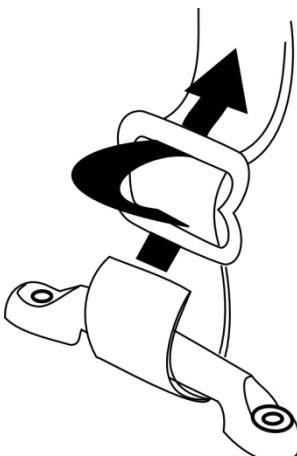


Fig 6.9.5

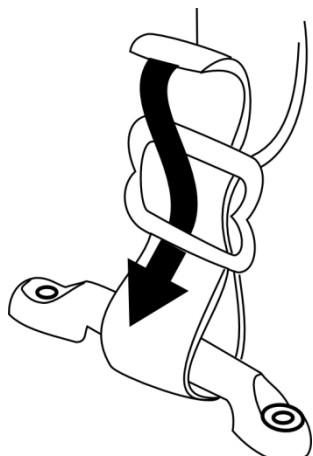


Fig 6.9.6

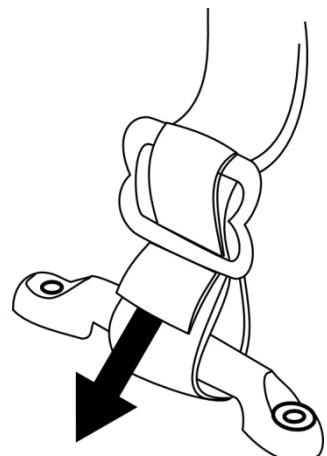


Fig 6.9.7

To fit or remove the ankle huggers from the foot plate (e.g. for washing) thread the strap through the mounting bracket as shown in figures 6.9.4 to 6.9.7 above.

Note: The above instructions are for guidance only as other styles of ankle huggers may be fitted.

Important:

- The ankle huggers are intended for positioning only and are not to be used as a restraint for transportation.
- Do not over tighten the ankle huggers. Always ensure the occupant is comfortable.

Note: If ankle huggers are supplied after purchase of your pushchair, please follow the manufacturer's fitting instructions. It may be necessary to change the fixings depending on the size of footplate and type of ankle huggers provided. All required fixings will be included. **Fitting of the ankle huggers should only be done by a competent tradesperson.**

7: User Instructions

7.1 Getting into the Snazzi Pushchair

1. Put the brakes on.
2. Place the child into the seat so that their feet are on the footplate.
3. Fit the pelvic strap (and or a harness) to the child and secure.
4. Fit foot straps and ankle straps if required.

7.2 Getting out of the Snazzi Pushchair

1. Put the brakes on.
2. Undo any harnessing and foot straps.
3. Lift the child from the seat.

8: Attendant pushing

8.1 Pushing

Important:

- ❖ *Do not allow children to play with the gas spring release lever.*
- ❖ *Before every journey ensure that the frame locks and safety catch are correctly fixed (please see section 4.1 for details).*

1. The pushchair is easy to push over hard, even surfaces but may be more difficult over rough, uneven surfaces and the wheels can sink into soft ground. **Never force the pushchair if it becomes stuck**, this may cause the rear wheels to lift and the pushchair to be tipped forwards. If the pushchair gets jammed on a stone or cracked pavement, tip it backwards to raise the front wheel over the obstacle and then proceed. On soft ground it may be easier to pull the wheelbase backwards.
2. The pushchair has swivelling front castor wheels and is easily steered simply by turning the pushchair in the desired direction.
3. Whenever possible avoid steep and uneven surfaces because there is a danger that the pushchair may tip over. If you cannot avoid difficult surfaces you must take extra care when travelling across them.
4. Do not use the pushchair in sandy conditions.
5. Always use two hands for pushing the Snazzi.
6. For the comfort of the occupant always avoid pushing too fast or making sudden fast turns, jerking, jolting and bumping. Many occupants are liable to be affected by rough handling, which can cause loss of confidence, discomfort or pain.
7. Avoid kerbs. Wherever possible use ramped kerbs or slopes. This will make pushing the Snazzi easier and safer and will be more comfortable for the occupant.
8. Avoid steep kerbs and flights of steps because of the danger of losing your grip on the pushchair or of the occupant being tipped out. Always use a ramp or lift if

available. Do not push the chair down flights of stairs as this puts strain on the pushchair and puts the occupant at risk.

9. To tip the pushchair backwards when climbing kerbs, stand behind and whilst holding onto the push handle with both hands for guidance, press down on the cross bar between the two rear wheels with your foot. This will lift the front of the pushchair.

IMPORTANT:

Do not attempt to tip the pushchair using only the push handles. Always place your foot against the rear crossbar for added support. Having the pushchair in a few degrees of tilt may also make kerb climbing easier.

Take great care when doing this to avoid the combined weight of the pushchair and occupant overcoming your strength and tipping back onto you.

10. Always look well ahead so that you have plenty of time to avoid hazards.
11. Be considerate to other people and watch out for pedestrians who may stop or suddenly change direction.

8.2 Brakes

- Always put the brake on when placing the child in or taking them out of the seat.
- Do not leave the pushchair on a slope, even with the brake on. Always ensure that the pushchair is on level ground to prevent risk of injury to the occupant.
- Do not leave the brake on when the pushchair is not in use as this will damage the rear wheels.
- Do not stand on the brake or apply excessive pressure to it as this may cause the brake bar to bend.

8.3 Comfort

1. Always be considerate to the occupant.
2. Before setting out on a journey make sure the occupant is comfortably and correctly seated and that any safety harness is correctly fitted and adjusted. Always ensure that both feet are supported and that clothing is tucked in and cannot catch on doorways or other obstructions.
3. Remember the occupant is in front of you. They will want to be part of your conversations and interests. Also their view will be different to yours when it comes to looking into shop windows, etc. it can be extremely frustrating to hear something exciting being discussed when it is situated somewhere behind the occupant's eyes, and thus, out of sight.

8.4 Lifting and general safety

1. The Snazzi Pushchair is designed to carry one person only. Never allow children to play on, or stand on the footrest or frame. Never hang anything such as bags on the push handle. If you do, there is a danger of the pushchair tipping backwards.
2. If it is necessary to lift the pushchair whilst it is occupied always use two people, one at the front the other at the back.
3. For your own safety and good practice never lift the empty pushchair until it has been properly folded. Always use good lifting practice.
4. Do not allow children to play with the gas spring release lever.
5. Never leave the child / occupant unattended, even with harness fitted.
6. Keep children clear of the pushchair during opening and folding operations.

9: Cleaning

9.1 Pushchair

1. To clean the Snazzi, wipe with a damp cloth and dry thoroughly.
2. For more stubborn stains wipe with a damp cloth and warm water in which a little mild soap has been dissolved. Dry thoroughly.
3. Never use furniture polish or any spirit to clean the frame.

9.2 Seat Cover

1. Remove the cover from the seat as detailed in section 5.2. To wash, use a 30°C Synthetic Wash cycle.
2. Dry the cover thoroughly before re-assembly. **Do not tumble dry or dry clean.**

9.3 Pelvic strap & harnessing

1. Remove the pelvic strap or harness from the seat.
2. Wipe with a damp cloth and dry very thoroughly. **Do not tumble dry.**
3. **Do not immerse in water or wash in a machine.**

10: Maintenance

Should a problem be found when carrying out the regular checks, it should be immediately reported to the issuing authority or Tendercare Ltd.

10.1 Routine maintenance

The user's family can easily carry out the following tasks. The supplied 5mm Allen key is required to tighten the footrest.

1. Always wipe the pushchair dry. Never put it away damp.
2. Check that the two M8 x 16 footrest bolts are in place and are tight by using the Allen key (daily).
3. Check all nuts, bolts, and hand wheels are tight (daily)
4. Check operation of the brake, folding and reclining mechanisms (weekly).
5. Check condition of harnessing and stitching (weekly).
6. Clean frame when necessary (we suggest at least once a week).
7. If your pushchair is fitted with pneumatic tyres, regularly check the condition of the tyre. Ensure tyres are inflated to 36 psi (if too low use a suitable hand or foot pump, do not use an air-line or mechanical inflator, and do not over inflate the tyre). In the event of a puncture, you will need to purchase a set of tyre levers and a puncture repair kit from a reputable bicycle shop. Always follow the instructions given in the puncture repair kit.

If you find any faults refer to your issuing authority or Tendercare Ltd.

10.2 Six-monthly maintenance

Only someone who is a competent tradesman or repairer should carry out this work. If a major fault is found stop using the pushchair until it has been corrected.

1. Fold and open the pushchair. Check that all movements through the folding range are free. Examine frame for any damage.
2. Check operation of the pushchair tilt in space mechanism.
3. Examine upholstery and foot straps for wear and arrange for replacement if necessary.
4. Examine nuts, bolts, pivots and frame plugs for tightness and general condition.
5. Examine brake assembly for wear, damage and correct operation.
6. Examine tyres for sharp objects, cuts or splits.
7. Examine castor and wheel bearings for excessive wear.
8. Check castors and rear wheels for free rotation, security and accumulation of fluff and grit. Remove any fluff and grit with a dry lint free cloth.
9. Check the safety clip mechanism for proper operation.
10. Check the locking sliders are working correctly and are not showing signs of wear or damage. Arrange replacements if necessary.

For all other repairs refer to your issuing authority or Tendercare Ltd.

11: Oxygen Cylinder

1. If a portable oxygen cylinder is required, the maximum size recommended by Tendercare is type PD 455 mm long x 100 mm diameter weight approximately 10 kg. For cylinder and safety information contact:

BOC Gases, Customer Service Centre, Priestley Road, Worsley, Manchester, M28 2UT. Tell: 0800 111 333.

Warnings:

If using medical oxygen cylinders ensure compliance with applicable regulations.

When mounting an oxygen cylinder onto the Snazzi Pushchair care must be taken to ensure the system will not be damaged in any way. In addition the stability of the Snazzi Pushchair must not be adversely affected. If necessary, stability tests should be carried out on the loaded assembly.

2. If an oxygen cylinder is required it must be mounted in an approved carrying tray, be adequately supported and restrained considering the intended use and environment.

Important:

When the Snazzi Pushchair is used as a seat in a vehicle, the oxygen cylinder and carrying tray must be removed.

3. Valve, gauges and fittings must be adequately protected from mechanical damage.
4. When using an oxygen cylinder, users and carers should be aware of the potential hazard caused by smoking, naked flames or other exposed heat sources, oil or grease.
5. Because the fitting and use of oxygen are outside the control of Tendercare Ltd, Tendercare Ltd does not accept any liability relating to the use of oxygen with the Snazzi Pushchair.

12: Warranty

1. Tendercare undertakes to repair or replace free of charge, any parts or part found to be defective due to manufacturer within a period of 12 months from the date of delivery.
2. Tendercare Limited will not repair or replace free of charge any part or parts found to be defective due to abuse, misuse or lack of correct maintenance.
3. The warranty does not cover any damage caused by modifications undertaken by anyone other than Tendercare Ltd.
4. Equipment for warranty claims should be returned in a strong carton. There may be a charge for collection. Contact Tendercare Customer Service Department on 01903 726161.

13: Transporting the Pushchair

The Snazzi Pushchair can be folded for transport in the luggage area of a vehicle as detailed in sections 4.1 of this manual.

The Snazzi Pushchair has been successfully impact tested against International Standard ISO 7176-19 and may be used as a vehicle seat.

However, Tendercare Ltd highly recommends that the transport of children with a body mass of less than 22kg transfer to a Child Restraint System (sometimes referred to as an **infant safety seat**, a **child restraint system**, a **restraint car seat**, or ambiguously as **car seats**) in compliance with UNECE Regulation 44.04; In order to provide the best possible protection for the child.

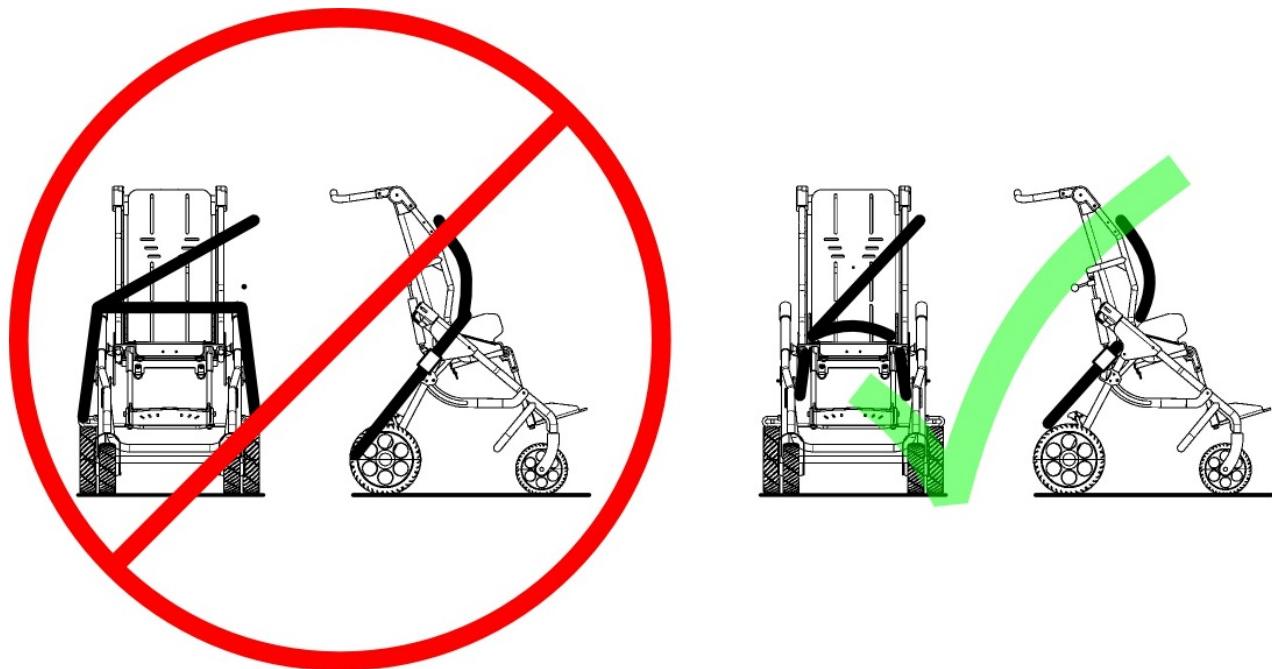
If transfer to a Child Restraint System is not possible, due to the needs of the occupant e.g. a need for continual postural support, occupant discomfort, anxiety or a dependency on the medical device, then the decision to carry the occupant in their wheelchair or buggy should involve an individual risk assessment process. This risk assessment process should involve a therapist who would be able to support reasons not to transfer the occupant to a Child Restraint System.

IMPORTANT:

When used as a vehicle seat the following instructions must be followed.

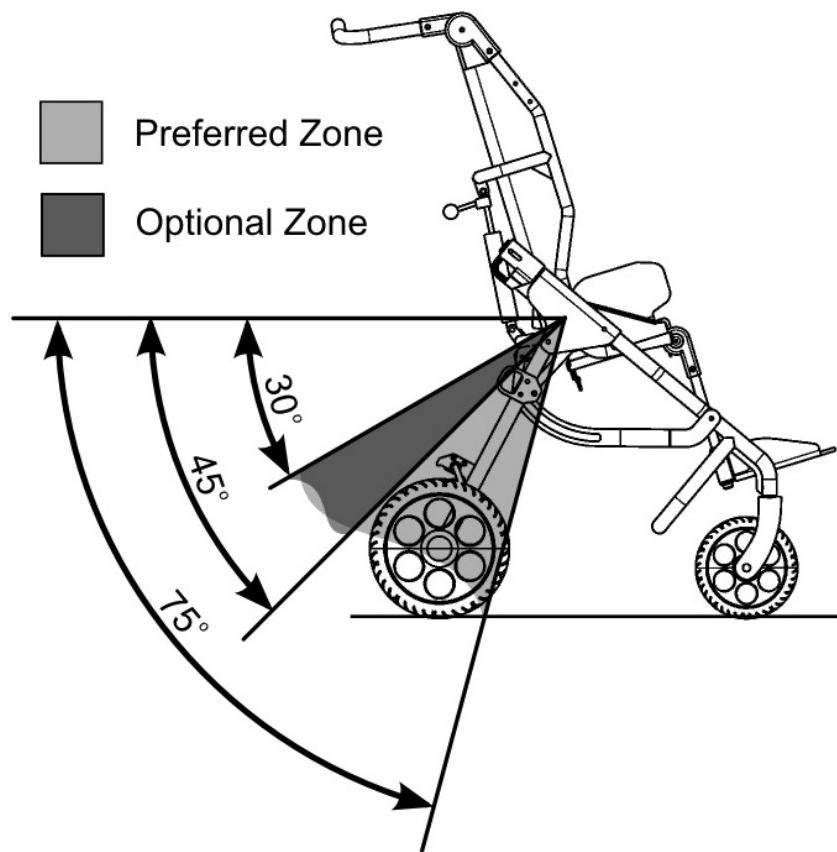
13.1 Preparing the system for transport

1. Check that the child is correctly strapped in the seat using the lap and diagonal seat belt, ensuring that the following safety requirements are met (note these instructions are for guidance, and should only be carried out by someone who is fully trained in the use of wheelchair tie-down and occupant restraint systems) :
 - a. The occupant lap belt must be routed low over the pelvis, avoiding contact with the abdomen of the passenger. Lap belt routing should be inside of the occupant side pad on both left and right sides of the pushchair.
 - b. The lap belt should not be held away from the occupant's body by any part of the pushchair such as side pads or wheels (please see fig 13.1.1)

**Fig 13.1.1**

Note: The belt webbing should not be twisted when in use.

- c. The angle of the pelvic belt should be within the optimal zone of 30° to 75° to the horizontal, as shown in Fig 13.1.2

**Fig 13.1.2**

2. **Important:** Any harness fitted to the pushchair is for postural support only and must not be used as a transport harness. The pelvic strap must be located as low down over the hips as possible: It must not cross the stomach of the passenger.
3. **Important:** In order to ensure that the Butterfly (Chest) harness cannot rise up and cause harm to the user, every time the harness is in use, you must ensure that all cam buckles/fixings are properly closed and that the harness is correctly positioned a minimum of 75mm below the user's neckline. Failure to comply with this could result in serious injury.
4. **Remove any accessories such as a Pommel, Tray, Rainhood, Shopping Basket or Carrying Tray.**
5. The seat can either be set vertically or adjusted to a mid-tilt position for transportation.

13.2 Attaching pushchair to vehicle

1. The Snazzi Pushchair must be attached to the vehicle using a 4-point wheelchair restraint that complies with one of the following: ISO 10542 Part 2, SAE2249 or DIN 75078/2. **NO other restraint system can be used.**

Note: Such restraints are manufactured by Unwin Safety Systems & Q'Straint

2. **Only a trained person should attach the restraints.**
3. When fitting the restraints please refer to the manufacturer's guidelines. Please direct any concerns or queries regarding the restraint system to the original supplier.
4. Position the assembly correctly in the vehicle over the floor track with the front of the pushchair facing towards the front of the vehicle (*in the direction of travel*). **Put The Brakes On***

**The brakes are needed to prevent the pushchair moving whilst fitting the restraints. Once the pushchair is correctly attached to the vehicle with a 4 point restraint system it is no longer a requirement for the brakes to remain on.*

5. For Snazzi pushchairs purchased prior to November 2012, attach the front restraints to the floor track and around the frame just above the front castors as shown (See Fig 13.2.1A)

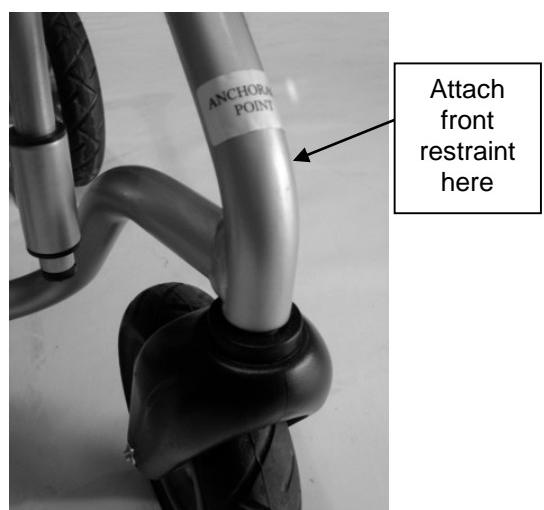


Fig 13.2.1A

6. Snazzi Pushchairs purchased after November 2012 come with a front tie down bracket, that fits between the front castor and frame. Attach the restraint system to this mounting point using a standard Karabiner hook (See Fig 13.2.1B). **Note:** **Always use the tie down bracket if present.**



Fig 13.2.1B

7. Attach the rear restraints to the floor track and to the two rear tie down brackets on the frame. These are positioned halfway up the rear frame, just above the brake mechanism. (See Fig 13.2.2)



Fig 13.2.2

8. To release the pushchair follow the above instructions in reverse order.

IN EMERGENCY PRESS THE RELEASE BUCKLES

Warning:

- ❖ *The above only secures the pushchair not the passenger. It is essential that a separate vehicle harness be fitted providing lap and over the shoulder protection to the passenger (See Fig 13.2.3). We recommend the Unwin Safety Systems Double Inertia Reel Harness be used.*



Fig 13.2.3

- ❖ ***Any item involved in an accident no matter how minor MUST BE WITHDRAWN FROM SERVICE IMMEDIATELY AND REPLACED.***

14: Repairs

1. Repairs: For all repairs contact your issuing authority.
2. Major repairs: For all major repairs e.g. bent or damaged frame, the equipment should be returned to the factory. Contact Tendercare Ltd customer services on (01903) 726161.
3. An approved agent may carry out the following repairs and replacements; Replacement of Wheels, brakes and Gas struts. A workshop manual is available to repairers from Tendercare Ltd.

Important Points

1. Do not reuse Nyloc nuts. Always replace with a new Nyloc nut.
2. Always use Loctite thread locking compound Grade 241.
3. Always use recommended components and parts available from Tendercare Ltd.
4. Do not modify or repair the frame